SA VAN CONVERSIONS

QUALITY POLICY

SA Van Conversions (Pty). Ltd is committed to delivering **high-quality, reliable, and safe automotive conversion solutions** that exceed customer expectations and industry standards. We are committed to the principles and practice of excellence and will always conform to the requirements of ISO 9001:2015 Quality Management System Standard. As leadership, we have reviewed our operations and as such we have determined the scope of the quality management system that includes all activities and processes relating to the company and is summarised as follows:

"Conversion of Panel Van to Custom Build Conversion and Specialised Vehicles"

The following principles drive our dedication to excellence:

1. **Customer Satisfaction:**
   - We prioritize our customers' needs by providing innovative and customized automotive conversions that enhance performance, functionality, and aesthetics.
   - Feedback is actively sought and utilized to improve our products and services.
2. **Compliance & Safety:**
   - All conversion processes adhere to local and international automotive safety regulations and quality standards.
   - Rigorous testing and inspections ensure the reliability and durability of every modification.
3. **Continuous Improvement:**
   - We embrace a culture of **innovation**, continuously upgrading our techniques, materials, and technologies.
   - Employee training and development ensure that our workforce is highly skilled in the latest conversion methodologies.

Sustainable Practices:

- We implement **eco-friendly** manufacturing and conversion processes to minimize environmental impact.
- Our operations focus on efficient resource management and waste reduction..

Quality Assurance:

- We establish a **strict quality control system**, ensuring all conversions meet performance standards before delivery.
- Every vehicle undergoes **thorough inspections** to guarantee its safety, functionality, and compliance.

At **SA Van Conversions,** we uphold these commitments with integrity, professionalism, and a relentless pursuit to **"Fit Right, First Time"**

Through continuous refinement, dedication, and customer collaboration, we aim to be the industry leader in **automotive conversion solutions**.

If it carries our name, it carries our Pride

Signature

28/05/2025

Date